

31512 Railroad Canyon Road, Canyon Lake, CA 92587

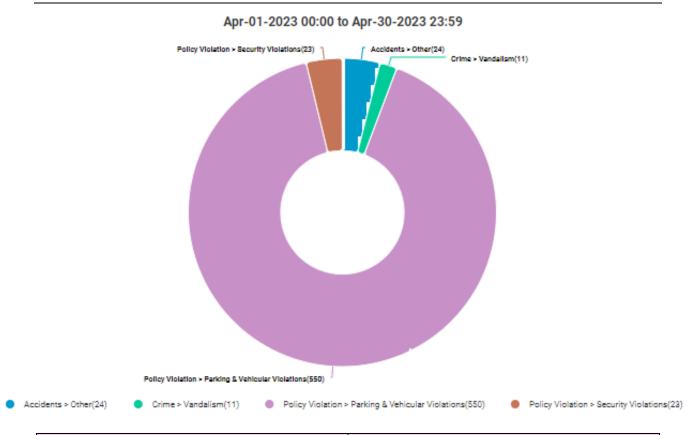
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### **COMMUNITY PATROL REPORT**

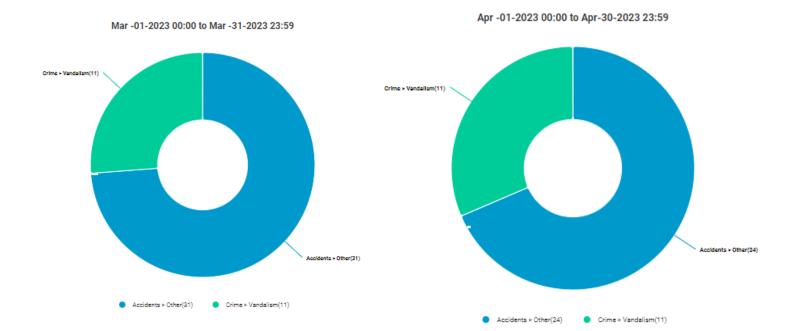
April 2023

Community Patrol's primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol's services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc. In the table below, the "Calls for Service" column reflects the number of calls made by community members based on the violation type.



Category	# of Activities
Accidents	24
Vandalism	11
Parking & Vehicular Violations	550
Security Violations	23
Total	608

# **Vandalism Event Comparison**



Category	March 2023	April 2023	Change (#)	Change (%)
Accidents	31	24	-7	-22.6%
Vandalism	11	11	0	0%
Total	42	35	-7	-16.7 %

### **Additional Information**

	February	March	April
Total Calls for Service	61	56	65
Call for Service – Unable to Locate	34	28	31
Total Number of Citations Issued	318	284	500

## **Gate Entry Statistics**

	February	March	April
Total Guest Passes issued by Gate	-	-	-
- Main Gate	12,295	14,613	15,822
- East Gate	8,458	9,713	10,276
- North Gate	5,392	6,238	6,757
Total Guest Entries by Gate	-	-	-
- Main Gate	27,585	35,080	35,943
- East Gate	19,185	22,502	23,447
- North Gate	12,624	13,895	14,502
Total RFID Entries by Gate	-	-	-
- Main Gate	128,627	146,892	138,982
- East Gate	65,124	75,000	71,111
- North Gate	36,147	40,607	44,790
Confiscated Guest Passes	91	66	118

## **Two Guest Lane Entry Protocol\***

	February	March	April
Total time in minutes	-	-	-
- Main Gate	37	42	34
- East Gate	5	0	0

<sup>\*</sup>If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.

Report presented by: Zach Wells (Community Patrol Captain)