

31512 Railroad Canyon Road, Canyon Lake, CA 92587

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COMMUNITY PATROL REPORT

January 2023

Community Patrol's primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol's services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc. In the table below, the "Calls for Service" column reflects the number of calls made by community members based on the violation type.

Citations Issued

	November		December		January	
Violation	Calls for Service	Cites	Calls for Service	Cites	Calls for Service	Cites
Speed (Patrol)	1	3	5	5	1	0
Speed (Trailer)	N/A	21	N/A	32	N/A	36
Long Term Parking	5	1	14	5	9	1
Noise	18	4	15	2	17	1
Gate Runner	28	3	34	1	30	6
Verbal Abuse to Staff	N/A	2	1	0	4	2

Additional Information

	November	December	January
Total Calls for Service	52	73	61
Call for Service – Unable to Locate	40	17	14
Total Number of Citations Issued	269	376	298

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Gate Entry Statistics

	November	December	January
Total Guest Passes issued by Gate	-	-	-
- Main Gate	29,704	16,428	14,067
- East Gate	19,249	11,025	9,559
- North Gate	12,635	7,288	6,052
Total Guest Entries by Gate	-	-	-
- Main Gate	33,105	36,308	32,631
- East Gate	21,696	23,451	20,957
- North Gate	13,594	14,715	12,997
Total RFID Entries by Gate	-	-	-
- Main Gate	130,363	134,654	72,326
- East Gate	69,217	66,270	71,230
- North Gate	38,507	39,106	44,563
Confiscated Guest Passes	82	93	99

Two Guest Lane Entry Protocol*

	November	December	January
Total time in minutes	-	-	-
- Main Gate	415	37	25
- East Gate	375	25	0

^{*}If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.

Incident Report Detail

Incident Description	Location
1. On 01/13/2023 an officer was	1. 6 th tee tunnel
dispatched on a service call to the 6 th	
tee tunnel. Where the officer found	
the chains were found damaged.	
Operations was notified, and the	
chains were replaced.	

2.	On 01/13/2023 while the officer was locking the Holiday Harbor Men's bathroom, they found wads of toilet paper and paper towels thrown everywhere throughout the restrooms. Operations was notified and the officer conducted a further patrol of the area.	2.Holiday Harbor Men's bathroom
3.	On 01/16/2023 a group of individuals were seen on the tennis court# 6 with bicycles. An officer was dispatched and a report was submitted.	3.Tennis Courts# 6
4.	On 01/19/2023 an officer found the toilet in the Vacation Park restroom had been vandalized with graffiti. Operations was notified. The officer conducted a further patrol of the area.	4.Vacation Park
5.	On 01/28/2023 while patrolling an officer found the playground sign at Steelhead Park, along with the slide at the park, were found with graffiti. Operations was notified. The officer conducted a further patrol of the area.	5.Steelhead Park
6.	On 01/28/2023 while on patrol an officer found graffiti on the Outrigger park sign at the playground. Operation was notified, the officer conducted a further patrol of the area.	6.Outrigger Park
7.	On 01/28/2023 while conducting patrol at Evans Park the green electrical box was found with graffiti on it. Operations was notified and the officer conducted a further patrol of the area.	7.Evans Park
8.	On 01/28/2023 an officer was dispatched on a service call to Lions Park, for reports of vandalism at the park. The officer arrived and found the bench at the top of the park was found with graffiti on it.	8.Lions Park

Report presented by: Zach Wells (Community Patrol Captain)